

VRIS UPDATE

Consumer Accountability Policy Effective 4/1/2011 Number 309

SUMMARY OF UPDATES

A Consumer Accountability Policy has been established to ensure that state and federal funds used for case services are spent appropriately and as identified on the rehabilitation plan. The policy identifies steps for holding consumers accountable for the appropriate use of funds provided to them via cash advance or authorization, and requires a Corrective Action Plan when a misuse of funds occurs.

The Corrective Action Plan is to be filed in Section 1 of the Case File Order.

VRIS POSTING

The [Consumer Accountability Policy](#) has been posted on VRIS - Program Manual – Operations - QUEST Financial.

The [Case Service Procurement](#) Chapter has been updated to reflect the new policy.

The [Case File Order](#) Chapter and [Case File Order List](#) have been revised to reflect the Corrective Action Plan inclusion.

FORMS REVISED

A Financial Accountability statement has been added to the IPE in the new booklets identifying our expectations for the appropriate use of funds throughout the duration of the plan and the consequences for misusing funds. Current supplies of the IPE booklets can be used until gone.

The [Corrective Action Plan](#) is posted to VRIS: Case Service Forms: Individual Plan for Employment Forms.

QUEST UPDATE

None

MONITORING REQUIREMENTS

Field offices are responsible for monitoring the Corrective Action Plans to ensure compliance.

TEAM COMMUNICATION

Office Directors are asked to discuss this VRIS Update at their next Team Meeting.

LEADERSHIP CONTACT

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